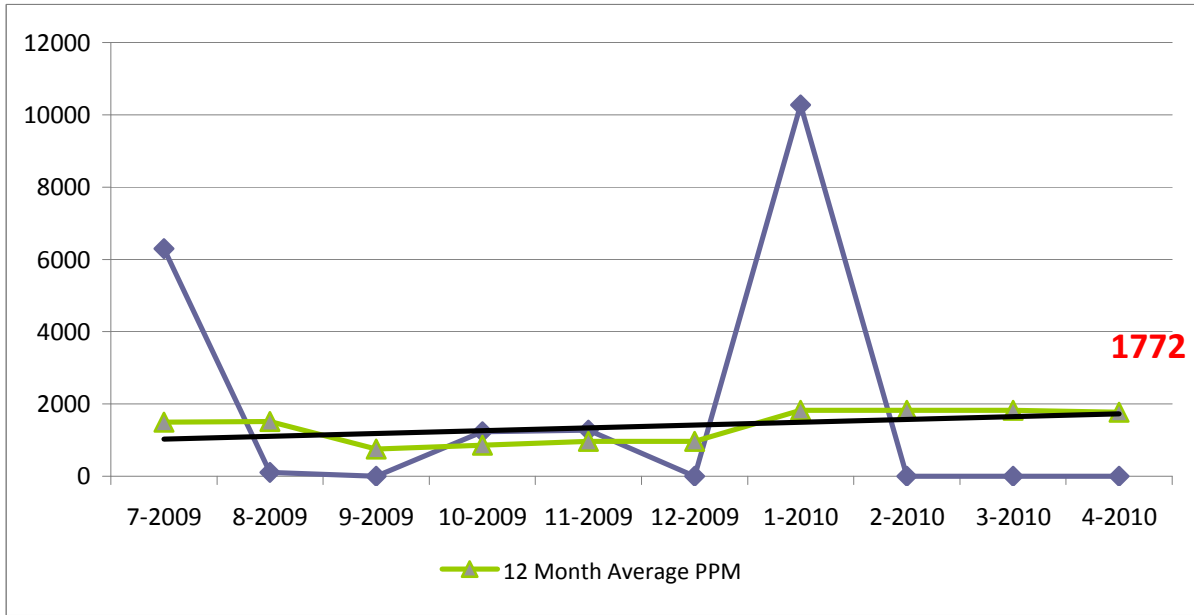
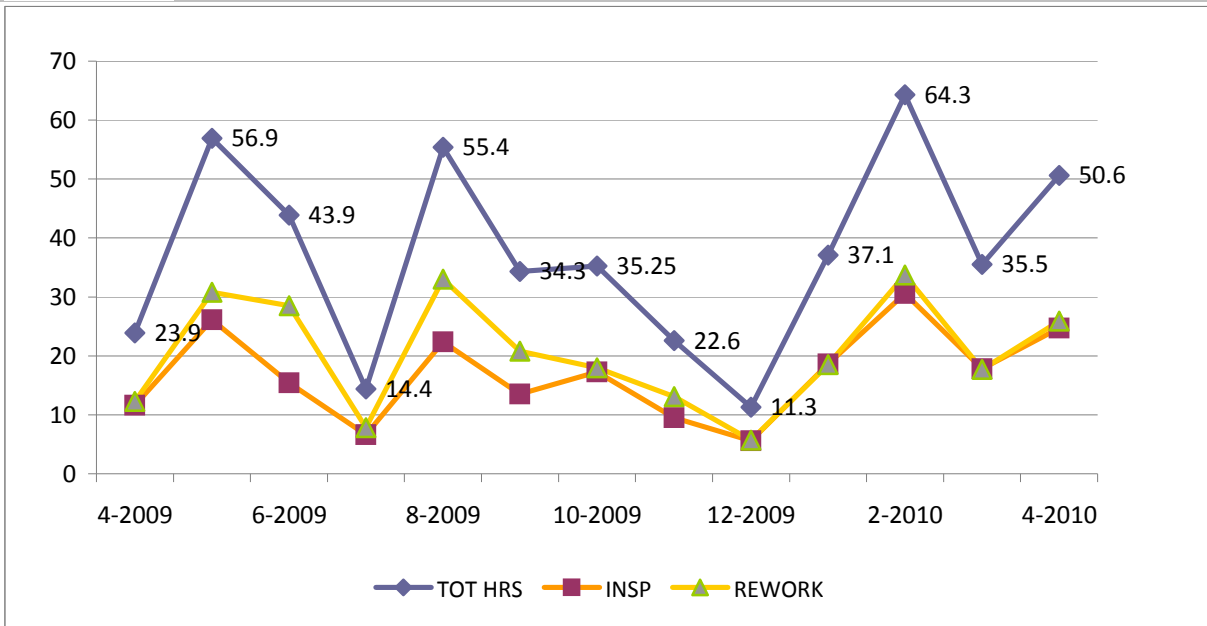


## Twelve Month Average Springs PPM



Month	Parts Despatched	Parts Rejected	PPM	12 Month Average PPM	Month
5	16156	0	0	74	5-2009
6	21133	44	2082	445	6-2009
7	12237	77	6292	1494	7-2009
8	19182	2	104	1511	8-2009
9	24522	0	0	756	9-2009
10	22670	28	1235	859	10-2009
11	19621	25	1274	965	11-2009
12	12645	0	0	965	12-2009
1	25105	258	10277	1821	1-2010
2	39793	0	0	1821	2-2010
3	28221	0	0	1821	3-2010
4	18216	0	0	1772	4-2010
5					5-2010



	11-2009	12-2009	1-2010	2-2010	3-2010	4-2010	Total
<b>Rework Time</b>	23	11	37	64	36	51	221
<b>Rework Cost</b>	£565	£283	£928	£1,608	£888	£1,265	5535

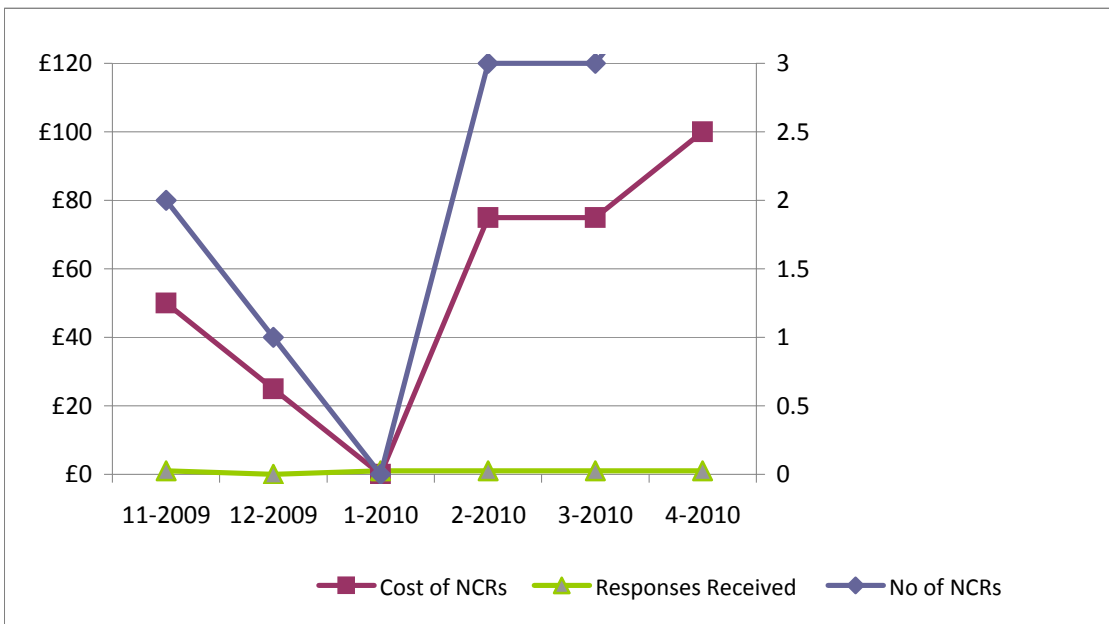


Managing Director: S M Boyd

Registered Company 121 4570

VAT Number 112 8342 02

Tel: +44 (0) 1527 523764 Fax: +44 (0) 1527 527920 Email: [Info@g-o-springs.com](mailto:Info@g-o-springs.com) Web: [www.g-o-springs.com](http://www.g-o-springs.com)



	11-2009	12-2009	1-2010	2-2010	3-2010	4-2010	Trend
<b>No of NCRs</b>	2	1	0	3	3	4	UP
<b>Cost of NCRs</b>	£50	£25	£0	£75	£75	£100	UP
<b>Responses Received</b>	1	0	1	1	1	1	NO CHANGE



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