

## Supplier Quality Requirements


In addition to our standard terms and conditions; the following requirements are for products and/or services that will be used in our A|S|D Customer Products:

- The implementation of a quality management system;
- use customer-designated or approved external providers, including process sources (e.g., special processes);
- notify the organization of nonconforming processes, products, or services and obtain approval for their disposition;
- prevent the use of counterfeit parts, by one or more of the following (as applicable to the product/service being supplied):
  - training of appropriate persons in the awareness and prevention of counterfeit parts;
  - controls for acquiring externally provided product from original manufacturers, authorized distributors, or other approved sources;
  - requirements for assuring traceability of parts and components to their original authorized manufacturers;
  - verification and test methodologies to detect counterfeit parts;
  - monitoring of counterfeit parts reporting from external sources;
  - quarantine and reporting of suspect or detected counterfeit parts
- notify ourselves of changes to processes, products, or services, including changes of your external providers or location of manufacture, and obtain the organization's approval;
- documented information shall be held indefinitely unless otherwise stated within the Purchase Order, after such time records may be disposed of in accordance with your own planned arrangements
- ensure that your personnel are aware of:
  - their contribution to product or service conformity;
  - their contribution to product safety;
  - The importance of ethical behaviour.
- apply appropriate controls to your direct and sub-tier external providers, to ensure that requirements of the Purchase Order are met.
- the right of access by the organization, their customer, and regulatory authorities to the applicable areas of facilities and to applicable documented information, at any level of the supply chain;
- Suppliers are required to comply with global government legislation regarding Country of Origin (COI) determinations for selected materials. This includes Section 1502 of the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010, also referred to as the Conflict Minerals provision. The Conflict Minerals provision requires manufacturers and suppliers to disclose whether their products contain gold, tin, tantalum or tungsten regardless of where

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these metals come from. For any such metal identified in their products, manufacturers and suppliers must identify the smelter or refiner (SOR) that processed the ores from which these metals were obtained and ultimately the mine COI from which those ores were extracted. G&O Springs Limited is committed to complying with this legislation, the aim of which is to stop violent conflict and inhumane activity in the Democratic Republic of Congo (DRC) and surrounding countries.

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Approved:  Steve Boyd – Managing Director 18/01/2018